

Supported Voice/Data Elements List

Avaya	Definity S8100/8300/8700 IPCS600 Audix CMS Conversant Octel 250/350
Alcatel	PCX 4400
Ericsson	MD110
Mitel	SX 200D
Nortel	SL1 Meridian 1 Meridian Mail Periphonics
Siemens	Hicom 300 Rolm GPT/iSDX
Universal**	SNMP Traps Contact Closure Alarms Passive Raw Collection (Serial & Network) FTP Client/Server

**** Not available in RPM**

Sample Standard Voice /Data Element Metrics

**Available/Peak/Average CCS per Trunk Group
Feature Utilization
Peak Processor Occupancy
Peak/Average All Trunks Busy per Trunk Group
Peak/Average Trunks Out of Service per Trunk Group
Port Utilization
System Utilization
Trunk Group Analysis Detailed Report
Dial Tone Delay**